

Credit Unions Awarded Top Honours for Financial Services Excellence



Ipsos Announces Winners of 2020 Financial Service Excellence Awards

The Ipsos Financial Service Excellence Awards is an annual program that recognizes Canadian financial institutions for excellence in customer experience.

Canada's credit unions took first place with the Customer Service Excellence Award for 2020. This marks the 16th consecutive year that Canada's credit unions have received this award.

Canada's credit unions also won or tied for first in the following additional categories:

- Values My Business
- Financial Planning & Advice
- Branch Service Excellence
- ATM Banking Excellence
- Online Banking Excellence
- Live Agent Telephone Banking Excellence

Read more about these awards [here](#).

Thank you to all of our members for ongoing confidence, trust, and appreciation.