

**2021 OMISTA Credit Union
Customer Experience Survey -
Long Rules and Regulations**

1. Eligibility and Entry: The 2021 Customer Experience Survey (the “**Contest**”) is conducted by Atlantic Central on behalf of OMISTA Credit Union in New Brunswick. The Contest runs from June 15 to June 30, 2021 (the “**Contest Period**”) and is open to any current OMISTA Credit Union member who, during the Contest Period, completes a Customer Experience Survey sharing their feedback on their recent experience with OMISTA. Members will be entitled to only one entry in the Contest.
2. No Purchase or Survey Completion Necessary: No purchase of any credit union product or service is necessary to enter this Contest. No Survey Completion entries can be obtain in-branch at participating credit unions.
3. Entry Restrictions: Employees, board members, and their immediate families, of the following organizations are not eligible for Contest entry: Atlantic Central, League Savings and Mortgage Company, any participating credit union, and any credit union deposit insurance corporation (NSCUDIC, PEICUDIC, NBCUDIC, and CUDGC). To be eligible to enter the Contest, member entrants must be legal residents of Canada and must have reached the age of majority in their province or territory of residence (18 in AB, MB, ON, PE and SK; 19 in BC, NB, NL, NT, NS, NU and YK). Residents of Quebec are not eligible to enter the Contest. Contestants are limited to one entry in the Contest. All selected entries will be subject to verification of their eligibility for entry.
4. Entry Deadline: Entries will be accepted up to 11:59 p.m. on June 30, 2021. Late entries will not be accepted.
5. Prize(s): One (1) cash prize valued at \$500.
6. Selection and Declaration of Prize Winners and Prize Distribution: Selected entrants will be selected through a random draw from all eligible entries. The draw will be held on July 5, 2020, at 11:00 am AST and conducted by staff of Atlantic Central. Following the draws, the selected entrants will be contacted by email or their preferred method as indicated on their credit union file., In the event the first attempt to reach a selected entrant is unsuccessful, one additional attempt will be made within forty-eight (48) hours . If there is no response received from the second attempt within twenty-four (24) hours, the entry will be considered void and disqualified. The selected entrant will then have no recourse against Atlantic Central or OMISTA Credit Union. Another random draw will then be conducted, and a new selected entrant drawn, with the above notification process repeated until a replacement selected entrant is contacted.

The odds of selection will depend on the total number of eligible entries received. Before being declared a prize winner, selected entrants must correctly answer a time-limited, skill-testing mathematical question, without mechanical or other assistance, and will be required to sign a Complete Release and Waiver of Claim. The prize winner must accept the prize as awarded, which is not redeemable for exchanges or substitutions. The prize winner may be required to attend OMSTA Credit Union to receive their prize.

7. Terms of Entry: By entering the Contest, entrants:
 - a) agree to abide by all Contest rules and regulations and acknowledge that OMISTA Credit Union reserves the right to cancel, terminate, modify, or suspend the Contest for any reason, without any prior notice to any entrant;
 - b) agree to release and hold harmless Atlantic Central and OMISTA Credit Union including, but not limited to, their respective officers, directors, employees, agents, representatives, contractors, sub-contractors, wealth management partners, and shareholders from all liability resulting from Contest entry, award, use, possession, or misuse of any prize, including any and all liability for injuries and loss or damage of any kind; and
 - c) acknowledge that no warranty or guarantee is given by Atlantic Central surrounding the use of any prize awarded.

8. Prize Winner: By entering the Contest, entrants agree that if they are declared a prize winner, their name, photo, and likeness may be posted at OMISTA Credit Union, on their website, and/or through social media channels, and can be used for advertising purposes without additional compensation. Submission of an entry shall be treated as an entrant's express consent to the collection, use, and disclosure of their personal information, as noted above, if they are a prize winner.

9. Applicable Law: The Contest and the prizes awarded are subject to all applicable federal, provincial, and municipal laws.

10. Privacy: All personal information collected in relation to the Contest will be destroyed immediately after the prizes are awarded, and will not be used for any other purpose, except where the entrant expressly consents to their personal information being used for another purpose as described.